**Entrevistas TRYV**

**First Interview**

1. Can you tell me about your experience in customer service?
2. How did you learn English?
3. Can you tell me a little about yourself?
4. Do you have the necessary equipment to work from home (computer and internet connection)?
5. Are you comfortable with the salary offered?
6. Do you have experience working remotely?
7. How do you organize your time when working from home?
8. Why are you looking for a job change?
9. Why are you interested in working at Thryv?

**Second Interview**

1. Why do you believe you are the ideal candidate for this position? What makes you stand out from other applicants?
2. Why do you want to work with us?
3. How do you manage your time effectively in a fast-paced work environment?
4. How do you handle multiple tasks simultaneously while ensuring quality and meeting deadlines?
5. How do you approach problem-solving at work? Can you share an example of a challenge you faced and how you resolved it?
6. What strategies do you use to maintain accuracy and attention to detail?
7. How do you handle constructive feedback or criticism from supervisors or colleagues?
8. Can you describe a time when you successfully collaborated with a team to achieve a common goal? What was your role?
9. How would you handle a situation where your teammates are falling behind on their work?
10. Can you give an example of when you had to say "no" to a supervisor or manager? How did you handle it?
11. Describe a situation where you had to adapt to a sudden change or unexpected challenge at work. How did you respond?
12. What do you consider essential elements in professional emails?